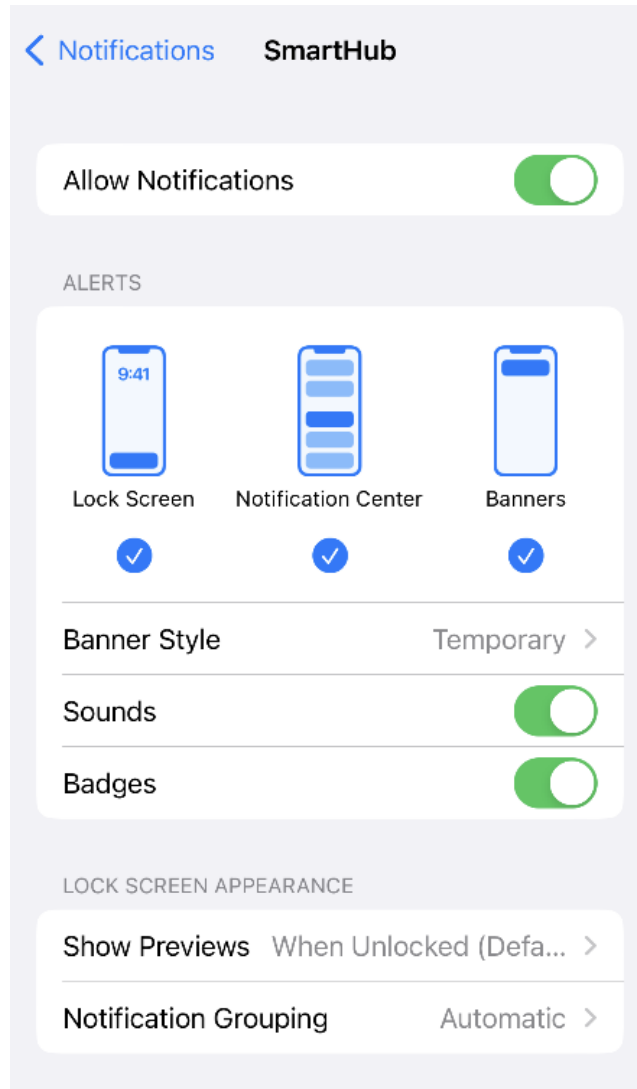




OUTAGE ALERTS - SMARTHUB IPHONE DIRECTIONS

Verify SmartHub notifications are enabled by going to Settings > Notifications > SmartHub



Contact an A&N Electric Cooperative Member Services Representative with any issues.
Call 757-787-9750, option 3.



OUTAGE ALERTS - SMARTHUB IPHONE DIRECTIONS

To add an email or phone number in SmartHub select "More"

On the next screen select "Settings"

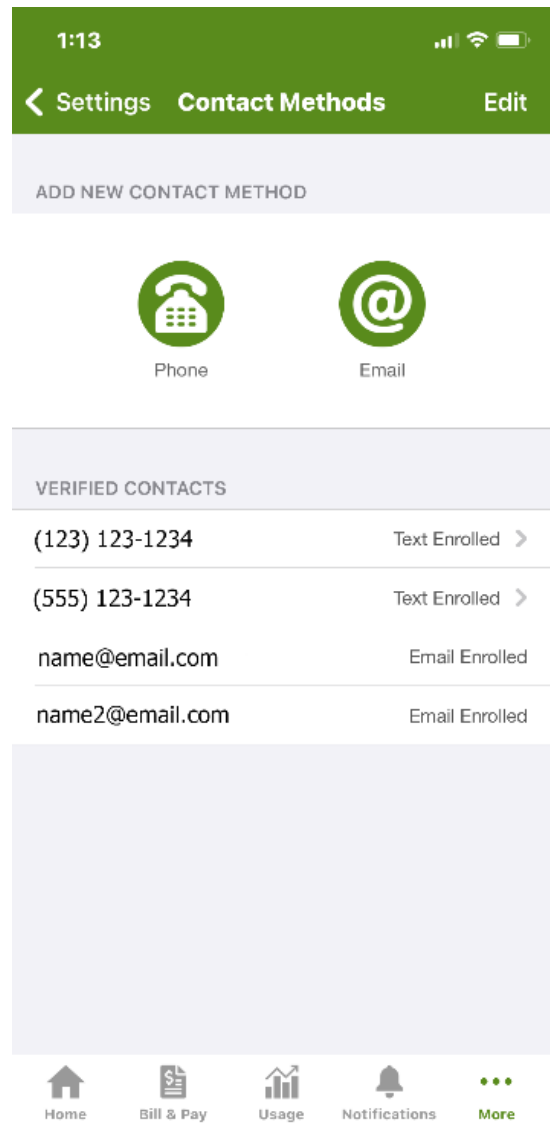
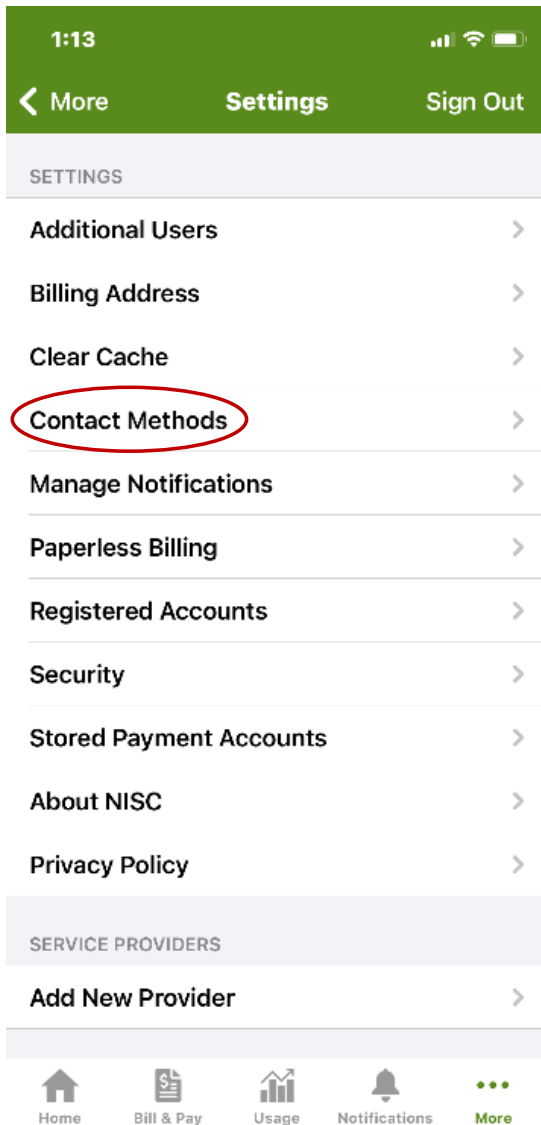
The screenshot shows the SmartHub app home screen. At the top, the status bar displays the time 1:13, signal strength, Wi-Fi, and battery icons. Below the status bar is a green header with the text "A & N Electric Cooperative (ANEC)". Underneath the header are four icons: "ANEC Website", "Outage Map", "Members Helping", and "SurgeAssist". Below these icons is a section titled "ACCOUNT OVERVIEW" with a sub-section "Auto Pay" showing a balance of "\$0.00" and a green "Pay" button. Below the account overview is a section titled "USAGE OVERVIEW" with a green arrow icon and the text "Your usage is 23.21% lower than last year." Below this text is a horizontal bar chart showing usage for three months: 11/2023 (1,158 kWh), 10/2023 (1,789 kWh), and 11/2022 (1,508 kWh). The x-axis ranges from 0 to 2000 kWh. Below the chart is the text "Service: Electric". At the bottom is a navigation bar with five icons: Home, Bill & Pay, Usage, Notifications, and More. The "More" icon is circled in red.

Month	Usage (kWh)
11/2023	1,158
10/2023	1,789
11/2022	1,508

The screenshot shows the "More" menu in the SmartHub app. At the top, the status bar displays the time 1:13, signal strength, Wi-Fi, and battery icons. Below the status bar is a green header with the text "More" and "Edit". Underneath the header are two menu items: "Contact Us" and "Settings". The "Settings" item is circled in red. Below the menu items is a navigation bar with five icons: Home, Bill & Pay, Usage, Notifications, and More.

Then select "Contact Methods."

On the next screen select the Phone and/or Email you wish to enroll





OUTAGE ALERTS - SMARTHUB IPHONE DIRECTIONS

To add text or email alerts, return to SmarthHub's home screen and select "More."

On the next screen select "Settings"

1:13 [Signal] [Wi-Fi] [Battery]

A & N Electric Cooperative (ANEC)

ANEC Website | Outage Map | Members Helping | SurgeAssist

ACCOUNT OVERVIEW

Auto Pay

\$0.00 **Pay**

Updated: Dec 6, 2023 01:12:38 PM

USAGE OVERVIEW

📈 Your usage is 23.21% lower than last year.

Month	Usage (kWh)
11/2023	1,158 kWh
10/2023	1,789 kWh
11/2022	1,508 kWh

Service: Electric

Home | Bill & Pay | Usage | Notifications | **More**

1:13 [Signal] [Wi-Fi] [Battery]

More **Edit**

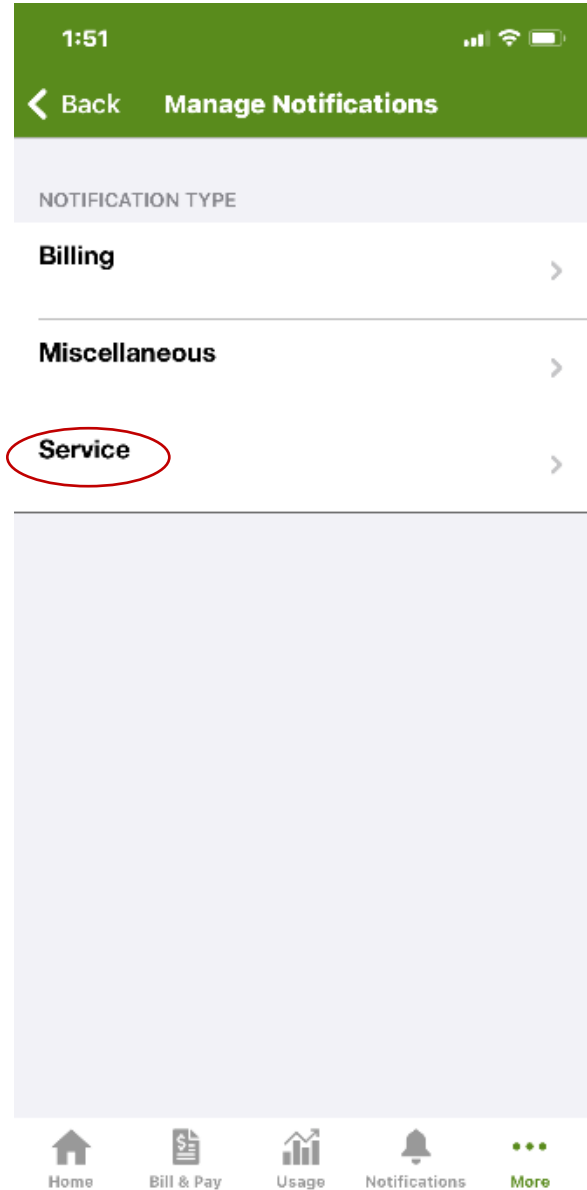
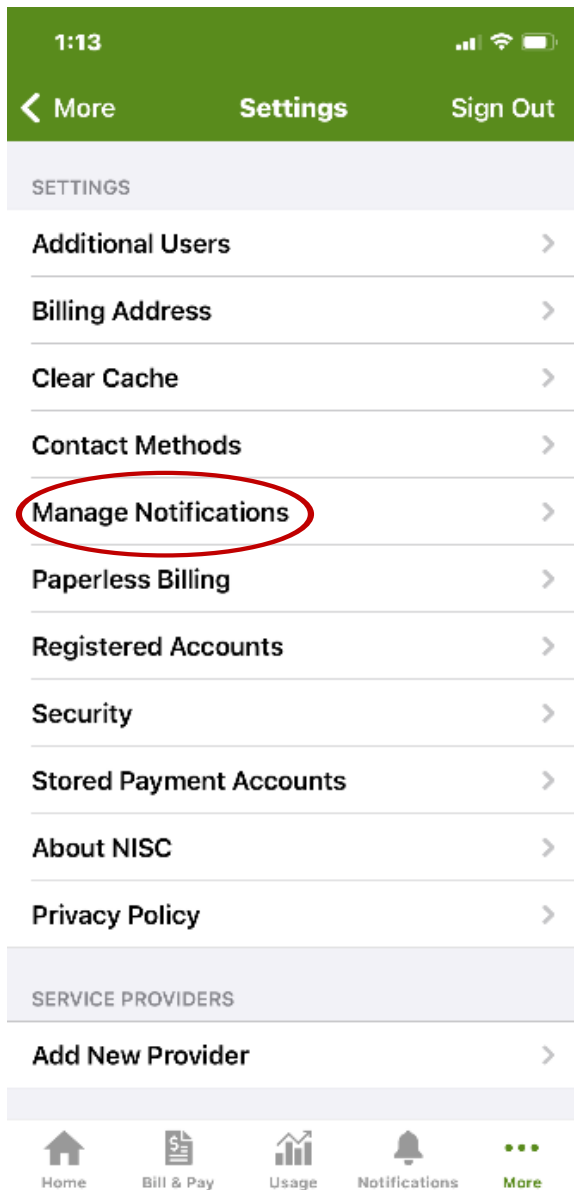
Contact Us >

Settings >

Home | Bill & Pay | Usage | Notifications | **More**

On the Settings screen
select "Manage
Notifications."

On the next screen
select "Service."

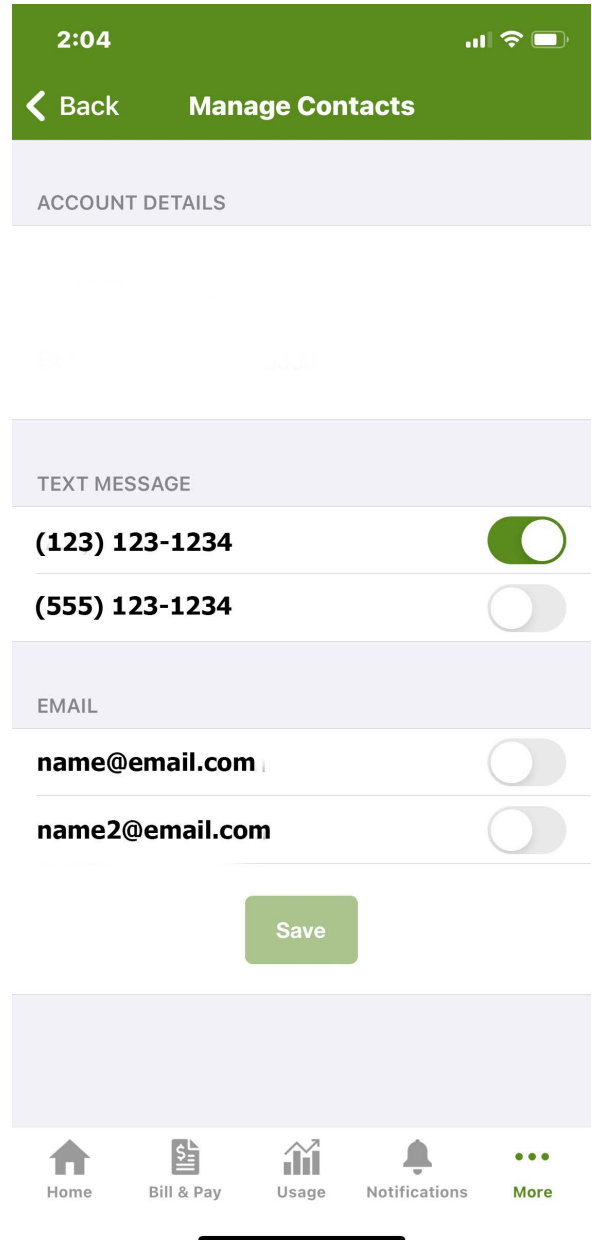
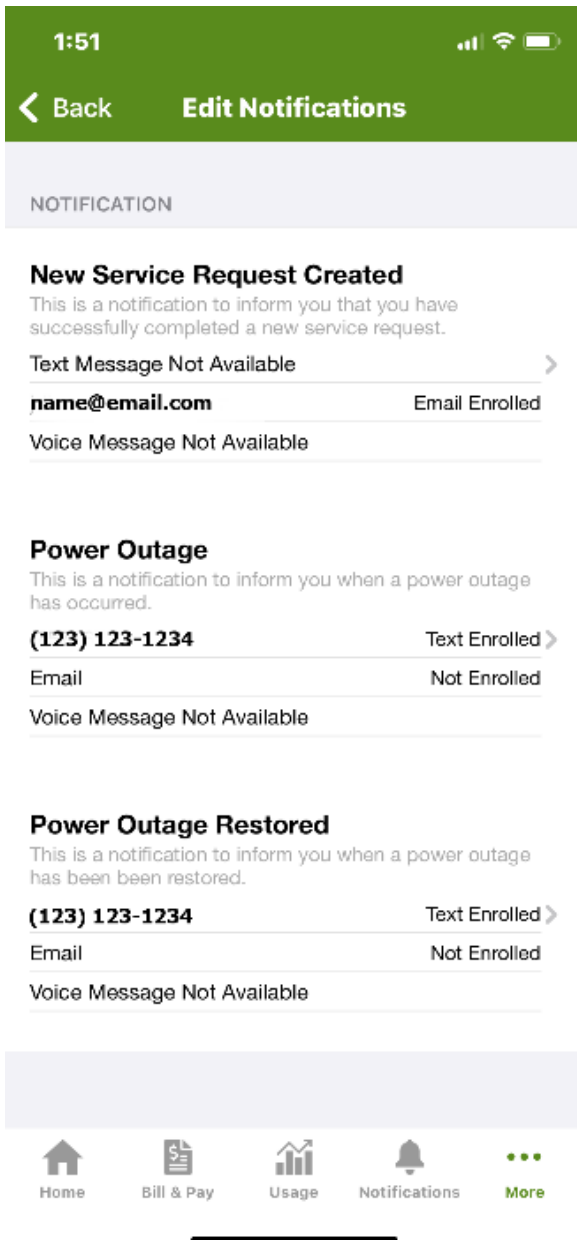




OUTAGE ALERTS - SMARTHUB IPHONE DIRECTIONS

On the "Edit Notifications" screen enroll for both Power Outage and Power Outage Restored

On the "Manage Contacts" screen select the which phone or email you would like to receive texts or email notifications for then select save. This should complete your outage notification registration.



Contact an A&N Electric Cooperative Member Services Representative with any issues.
Call 757-787-9750, option 3.